

The 3rd Engaging Indigenous Communities Conference 2008

Engaging with Communities to Improve Cultural,
Social and Economic Outcomes and Stability

FEATURED SPEAKERS



Stephen Hagan Aboriginal Person of the Year 2006, Award
Winning Film Maker 2007 and Lecturer
University of Southern Queensland



Mary Cowley Principal Indigenous Advisor
Department of Indigenous Affairs, Western Australia



Darlene Fell Executive Officer
Torres / NPA Area Consultative Committee Inc



Paul Conlon Managing Director
Gunya Tourism



Professor Boni Robertson Indigenous Policy, Office for
Community Partnerships
Griffith University



Winston Mimi Deputy CEO
**Aboriginal and Islander Community Health Services Brisbane
Limited**



Ivan Copley Indigenous Engagement Manager, South Australia
Australian Bureau of Statistics (ABS)



Fiona Moore National Manager, Aboriginal and Torres Strait
Islander Peoples' Program
Oxfam Australia



John Russell Station Officer, Community Education
**Metropolitan Fire and Emergency Services Board (MFB),
Victoria**



Lisa Thorpe Coordinator of Early Childhood Education, Institute of
Koori Education
Deakin University



Bronwyn Jewell Director
Queensland Community Arts Network (QCAN)



Debra Bennet Former Manager, QCAN's Aboriginal and Torres
Strait Islander Program
Queensland Community Arts Network (QCAN)



Brian Norris Indigenous Employment and Training Manager
Matthew Ralph Senior Program Manager
**Department of Employment and Industrial Relations,
Queensland**



John Anderson Executive Officer
Pi-CaTS Pty Limited



Julie Smith Director
Juzun Smith Pty Ltd

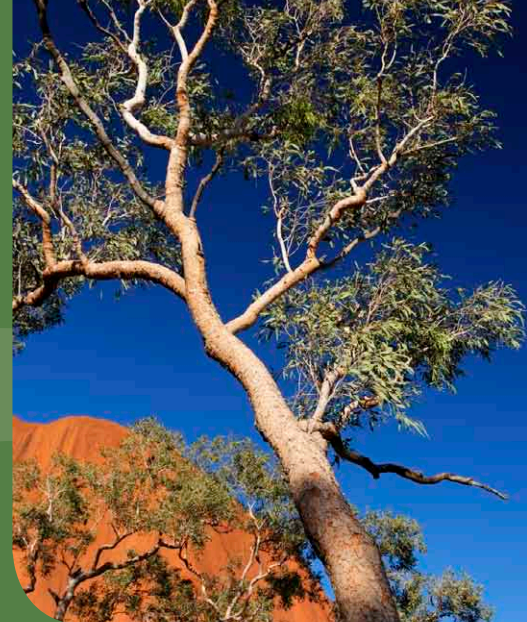


Scott McCall Director
Mulga Gidgee Pty Ltd



Jack Pearson Manager, Indigenous Engagement
Sinclair Knight Merz (SKM) Consulting

MEDIA PARTNER



28 & 29 April 2008
The Mercure Hotel, Brisbane

EXPLORE

- Effective Community Engagement Strategies
- Refocusing Partnerships to Enhance Opportunities and Reduce Disadvantage
- Bringing Communities Together through Culture, Education and the Arts
- Bridging the Divide Between Indigenous Policy Development and Real Outcomes

PLUS WORKSHOPS!

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Day One 28 April 2008

8.30 - 8.55 **Registration and Morning Coffee**

8.55 - 9.00 **Welcome to Country and Opening Remarks from the Chair**

9.00 - 9.45 **OPENING KEYNOTE**

Refocusing Partnership Boundaries

Some Indigenous community members no longer accept the program logic-driven approach used by Governments under the guise of 'partnerships'. Indigenous community members assert that it is important to emphasise a concept of boundary partners when introducing a service delivery response to jointly-identified Indigenous community needs. Indigenous community members feel that boundary partners embody the 'essence' of the shift in thinking required to create a strengthened engagement between agencies and Indigenous Australians. An organisation may have identified the key stakeholders they work with beforehand, but what is required is analysing the changes in these partners as part of a project's monitoring and evaluation. While this approach might be met with some resistance from some agencies, it is more realistic in that it is properly accommodating the nature of social change, and supporting an agency or organisation to focus its effort to where it is likely to be most effective. John will use recent Indigenous community engagement projects in Queensland as part of his case presentation.

John Anderson Executive Officer
Pi-CaTS Pty Limited

9.45 - 10.00 **Questions and Discussion**

10.00 - 10.45 **CASE STUDY**

Bridging the Gap - Bringing Communities Together through Awareness and Understanding

Melbourne has a culturally rich and diverse community with differing practices and experiences with regard to fire safety and emergency services. To protect each part of the community from fire and other emergencies, highly targeted strategies are required. This presentation offers an insight into how the Metropolitan Fire Brigade opened a dialogue with Melbourne's Indigenous community. John and Lisa will highlight the progress in developing a sustainable relationship by:

- Opening a dialogue and building relationships
- Raising awareness within the Indigenous community
- Encouraging mutual understanding and respect
- Participating in and supporting community events

John Russell Station Officer, Community Education
Metropolitan Fire and Emergency Services Board (MFB), Victoria

Lisa Thorpe Coordinator of Early Childhood Education, Institute of Koori Education
Deakin University

10.45 - 11.00 **Questions and Discussion**

11.00 - 11.15 **Morning Tea**

11.15 - 12.00 **CASE STUDY**

The ABS Journey - Achieving Engagement with Indigenous Communities

In 2004, the Australian Bureau of Statistics (ABS) established its Indigenous Community Engagement Strategy (ICES) to enhance engagement with Australia's Aboriginal and Torres Strait Islander communities. The strategy aims to increase understanding of and participation in ABS surveys and provide survey results to communities in a meaningful way. Explore:

- How the strategy is building statistical capacity in communities and organisations
- Improving data about Aboriginal and Torres Strait Islander people
- Empowering people to make decisions about their future

Ivan Copley Indigenous Engagement Manager,
South Australia

Australian Bureau of Statistics (ABS)

12.00 - 12.15 **Questions and Discussion**

12.15 - 1.15 **Networking Lunch**

1.15 - 2.00 **CASE STUDY**

Building Partnerships with Indigenous Australia - Creating Positive Outcomes through Employment and Community Development

Gunya Tourism, a joint venture with Titjikala Community creates a fusion between successful corporate cultures with the Indigenous world. Providing a 'hand up and not a hand out', the Gunya model supports Indigenous communities and individuals with employment opportunities and a platform to create real change within communities. Paul will discuss how employment is the cornerstone of economic sustainability and social harmony. He will address:

- Developing a sustainable economic base within Indigenous communities
- Exploring the Gunya Model

Paul Conlon Managing Director
Gunya Tourism

2.00 - 2.15 **Questions and Discussion**

2.15 - 3.00 **CASE STUDY**

Fostering Cultural Awareness and Embracing Indigenous Culture

Queensland Community Arts Network (QCAN) is dedicated to supporting the practice and the practitioners of community cultural development, and is committed to community wellbeing through participation in the arts. The Indigenous cultural framework provides a blueprint for this practice across the world. The Yarnin' Circle, established by Debra Bennet is a process drawn from her own experiences as an Indigenous woman and participation in various Indigenous ceremonies, stories, songs and the wisdom passed on by elders. Explore:

- The Yarnin' Circle - A contemporary invocation of a communal gathering process for sharing, learning, dreaming and creating new futures

PLUS WORKSHOPS!

A selection of Two Post-conference workshops on 30 April 2008

EARLY BIRD DISCOUNT

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- An insight into the sophistication of traditional Aboriginal culture
- The story of the growth and independence
- The rewards of respect and understanding

Bronwyn Jewell Director

Debra Bennet Former Manager, QCAN's Aboriginal and Torres Strait Islander Program

Queensland Community Arts Network (QCAN)

3.00 - 3.15 Questions and Discussion

3.15 - 3.30 Afternoon Tea

3.30 - 4.15 CASE STUDY

Torres Strait Remote Area Apprentice Support Management Model - Mixing Government, Community and Industry Support

Historically there has been a failure to meaningfully engage the Indigenous community in matters of employment.

This Torres Strait Island focused case study will explore some of the work of the Department of Employment and Industrial Relations (DEIR), Queensland in combating the employment disadvantages of Indigenous Australians in the Torres Strait. Brian will discuss:

- Having a real dedication to the future of our Indigenous Australians - Engaging through employment
- Increasing Indigenous apprentices' confidence by providing additional industry exposure and support

Brian Norris Indigenous Employment and Training Manager

Matthew Ralph Senior Program Manager
Department of Employment and Industrial Relations, Queensland

4.15 - 4.30 Questions and Discussion

4.30 - 5.15 CASE STUDY

Exploring Policy - Engaging and Identifying Indigenous People as Change Agents

This session will explore the need to create genuine government partnerships with Indigenous communities to deliver services on the ground level; engaging Indigenous people and bridging gaps. It is essential to have the involvement of Indigenous people in government projects and programs which are underpinned by policy. Mary will cover:

- Changing the face of policy - Capturing input of Indigenous communities within policy making decisions
- Policy and program delivery - The utilisation of Indigenous people as change agents
- Exploring the historical and inter-generational issues

Mary Cowley Principal Indigenous Advisor
Department of Indigenous Affairs,
Western Australia

5.15 - 5.30 Questions and Discussion

5.30 Concluding Remarks from the Chair

5.30 - 6.30 Networking Drinks

8.30 - 8.55 Morning Coffee

8.55 - 9.00 Opening Remarks from the Chair

9.00 - 9.45 KEYNOTE

Economic Parity or Lack Thereof - Examining the Past, Present and Pathway to a Prosperous Future

Speaking directly on the issue of Indigenous economic parity in comparison to mainstream society, Stephen Hagan will ask imperative questions in reflection on Indigenous engagement and economic equality.

This session will address the important question: Are Indigenous communities victims of colonisation and the evolving capitalist social order over the past 219 years, or a product of the inability to adapt, restructure and re-educate? Stephen will revisit the Indigenous past in order to explain the present situation, and will consider possible strategies to restore the balance in the future. Stephen Hagan is the 2006 NAIDOC Person of the Year, EnhanceTV ATOM 2007 Award Winning Film Maker, Deadly 2005 award winning author, and internationally acclaimed academic and commentator of race relations.

Stephen Hagan Aboriginal Person of the Year 2006, Award Winning Film Maker 2007 and Lecturer
University of Southern Queensland

9.45 - 10.00 Questions and Discussion

10.00 - 10.45 CASE STUDY

Engaging with Indigenous Communities through Health and Well-Being

The Aboriginal and Islander Community Health Service (AICHS) Brisbane Limited places the Indigenous communities of Brisbane at the heart of its organisation. Established in the 1970's, AICHS provides primary health care to the Indigenous community, and is today one of the largest Indigenous community organisations in Queensland. AICHS is proudly community-controlled and managed and engages with Indigenous communities to provide a diverse range of health services in a culturally appropriate setting. Winston will focus on:

- Exploring The Healthy for Life program - Engaging with the Indigenous community to endorse health and wellbeing
- Working together to improve quality of life for Aboriginals and Torres Strait Islanders
- Partnerships - Working with the Government and community organisations to promote healthy lifestyles

Winston Mimi Deputy CEO
Aboriginal and Islander Community Health Services Brisbane Limited

10.45 - 11.00 Questions and Discussion

11.00 - 11.15 Morning Tea

11.15 - 12.00 EXPERT COMMENTARY

Engaging with our Indigenous Youth - Leadership, Mentoring and Self-determination

It is essential to implement effective strategies in order to

Improving Outcomes for Indigenous Australians

assist in the engagement with the Indigenous future - youth - in terms of leadership, mentoring and self-determination. Drawing on his extensive experience, Jack will explore the strategies for successful mentoring using practical examples. The success of these programs has led to an increased number of Indigenous youth seeking employment and training opportunities. Jack will explore:

- The corporate commitment - Essential for Indigenous leadership
- How mentoring can play a crucial role in developing future Indigenous leaders
- Strategies for successful mentoring - How to overcome practical challenges associated with mentoring
- Self-determination and the need for succession planning

Jack Pearson Manager, Indigenous Engagement
Sinclair Knight Merz (SKM) Consulting

- The journey - How the Expo helped to educate services about engaging with communities in today's environment

Darlene Fell Executive Officer

Torres / NPA Area Consultative Committee Inc

3.00 - 3.15 Questions and Discussion

3.15 - 3.30 Afternoon Tea

3.30 - 4.15 EXPERT COMMENTARY

Government Policy and Legislative Changes Effecting Indigenous Australia

It is essential to uphold procedural integrity in regards to Indigenous engagement. This session will explore the bi-partisan cross government Indigenous approach initiated in 2001, and how effective this has been to date. There is a need for Government to match theory with practice when introducing Indigenous related programs, projects and policies. The success of this lies within how Indigenous communities can assist government in creating effective processes. Professor Robertson will explore:

- Understanding the effect of government policy and legislative changes on Indigenous Australia
- Engaging with elders and cultural integrity - True cultural endorsement on a Government level
- Working together - How can policy be applied more effectively on a Government level and within the development and application of social policy?

Professor Boni Robertson Indigenous Policy, Office for Community Partnerships

Griffith University

4.15 - 4.30 Questions and Discussion

4.30 - 5.15 CLOSING KEYNOTE

Transforming Relationships - Cultural Paradigms for Engagement

Gularri is a Burrara word from Arnhem Land that translates as the place where the salt and freshwater meets. Using this metaphor Scott and Julie will outline a range of approaches for engaging, inspiring and empowering Indigenous communities. This session will draw on the principles of the Harvard project on Indigenous governance and some recent Australian examples of the application of cultural match as a tool for bringing together disparate stakeholders in a shared understanding of culture and values.

Julie Smith Director
Juzun Smith Pty Ltd
Research Associate
RMIT University

Academic Adviser
Monte Sant Angelo Mercy College, Sydney

Scott McCall Director
Mulga Gidgee Pty Ltd

5.15 - 5.30 Questions and Discussion

5.30 Concluding Remarks from the Chair and Conference Close

12.00 - 12.15 Questions and Discussion

12.15 - 1.15 Networking Lunch

1.15 - 2.00 CASE STUDY

Strengthening Indigenous Voices, Rights and Citizenship - Strategies for Engagement

In many parts of the world, Oxfam has supported Indigenous people to bring about positive social change in their communities. Oxfam's work with Aboriginal and Torres Strait Islander people focuses on Health and Wellbeing, Youth and Self-determination. Through a range of programs, Oxfam actively engages with Indigenous Australians, by drawing on:

- International experience, human rights and global networks
- Capacity building and support to Indigenous initiatives, organisations, networks and leadership
- Building long term partnerships and supporting community development
- Supporting Indigenous voices, policy development and advocacy

Fiona Moore National Manager, Aboriginal and Torres Strait Islander Peoples Program
Oxfam Australia

2.00 - 2.15 Questions and Discussion

2.15 - 3.00 CASE STUDY

How to Achieve Engagement with Indigenous Communities - Effective Strategies from the Torres Strait

The Torres/NPA ACC works to build strong partnerships for sustainable development and growth. A key part of the service delivery is conducting regional visits that are integral to the communities on the ground in informing on the community profiles and needs. In identifying that communities and their members were very limited in the knowledge about services in the region and what they actually deliver, the "Outer Island Business Expo 2002" was initiated. In this session, Darlene will cover:

- Exploring the learnings from the "Outer Island Business Expo 2002" - How to bring services to the outer islands



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Workshops 30 April 2008

9.00 - 12.30 **WORKSHOP A**

Effective Strategies for Engagement - Building Partnerships and Utilising Leadership and Mentoring

This session will explore how to develop meaningful partnerships to further enhance the economic and social stability of Indigenous communities. Through creating effective strategies for employment, leadership and partnership building, delegates will develop a range of skills to develop a cultural sense of understanding. Mentoring plays a vital role in connecting with Indigenous communities and creating not only opportunities, but real frameworks that can be established and driven within organisations. By utilising Jack's immense experience within the areas of leadership, mentoring and self determination participants will learn:

- Frameworks to effectively engage with Indigenous communities
- The importance of cultural awareness and understanding and establishing this within an organisation
- Leadership and mentoring and the importance this plays in establishing partnerships and opportunities for Indigenous communities

Expert Facilitator: Jack Pearson Manager, Indigenous Engagement
Sinclair Knight Merz (SKM) Consulting

Drawing on his personal knowledge and experience of Aboriginal language and culture, along with government policies and processes in Indigenous Affairs, Jack has been providing Indigenous affairs advice to the Australian Government, Parliamentary Committees and Defence for several Years.

12.30 - 1.30 **NETWORKING LUNCH**

1.30 - 5.00 **WORKSHOP B**

Exploring the Yarnin' Circle - A Framework for Process, Protocol and Analysis in Action

In this workshop, delegates will be exposed to the frameworks and processes of the Yarnin' Circle. This workshop will focus on how the Yarnin' Circle assists in the development of deeper communication and connection with Indigenous communities, building relationships with broader communities, and translating strategic planning into an Indigenous cultural framework. Delegates will learn:

- Understanding the Indigenous Research Agenda model and the effective utilisation in engagement strategies
- Exploring the methodology of maintaining and protecting culture
- Heightening community cultural development practice through leadership.

Expert Facilitators: Debra Bennet Former Manager, QCAN's Aboriginal and Torres Straight Islander Program
Bronwyn Jewells Director
Queensland Community Arts Network (QCAN)

Bronwyn has been in positions of leadership within the cultural sector for 12 years and has extensive experience in leading organisations into positions of greater financial security whilst meeting the needs of the community.

Debra has 25 years experience within successful community, cultural and engagement development areas and is a descendant of the Kullali, Wakka Wakka and Gubbi Gubbi Peoples. She is supported by her Elders to share "Proper Way" in appropriate aspects of traditional culture.

ABOUT THE EVENT

Engaging Indigenous Communities 2008 is forward looking forum addressing some of the most important leadership, economic and community development issues confronting Indigenous communities today. It is essential for cooperation between government policy makers, community service delivery organisations, business leaders and community leaders to make relationships work and create real outcomes for communities. Key ingredients for success will be cooperation and cultural understanding. In this environment, leaders need to effectively manage social change whilst preserving cultural heritage and instilling confidence.

Building on the success of the previous forums, this year's event features a variety of outstanding examples of the great work being done in Indigenous communities across the country. Speakers will share their stories across a variety of issues spanning leadership, community engagement, economic development, Indigenous business growth, creating employment opportunities and capacity building. A wide range of perspectives from Indigenous leaders, government policy specialists, private sector managers and community groups, will enable a balanced view of what it will take to achieve and sustain positive outcomes for communities.

WHO WILL ATTEND

- Indigenous Business Leaders
- Indigenous Community Officers
- Indigenous Policy, Service Delivery and Governance
- Indigenous Land Council Executives
- Community Organisations
- Indigenous Partnerships
- Indigenous Health and Wellbeing
- Economic / Business Development
- Employment and Retention
- Education and Training
- Capacity Building
- Community Services and Development

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* Please photocopy this form if more than three will attend

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